Phone scams Checklist

Who are you dealing with?

Ask the caller these questions:

- What is your name, address and phone number?
- Do you hold an Australian financial services licence?

Caller avoids questions → **Hang up Do not deal with them**

Caller has no licence → **Hang up Do not deal with them**

Caller claims to have a licence → ***Get details of licence — ask more questions:***

- What is the name and address of the licence holder?
- What is the licence number?

Caller avoids questions → **Hang up Do not deal with them**

Check licence details
Look at ASIC's list of Australian financial service licence holders on FIDO **www.fido.asic.gov.au**

No licence on ASIC list → **Do not deal with them**

Licence on ASIC list

Does this offer suit you?

Do you need this type of service?
If so, is this the best offer? **Shop around and compare**.

For more information about cold calling, superannuation and financial advice, visit ASIC's consumer website **www.fido.asic.gov.au**.

ASIC
Australian Securities & Investments Commission